

# Fluid Conservation Systems, Inc.

## Warranty – January 2025

All equipment is warranted by Fluid Conservation Systems, (FCS) to be free from defects in materials and workmanship under normal use for a period of 1 year from the date of shipment to the original customer. This warranty is only valid if the equipment:

1. Is properly installed and operated under conditions of normal use in accordance with FCS's published instructions set out in the manual.
2. Is operated in compliance with federal, state, county, and local codes and,
3. Is operated in accordance with standard industry practices.

As the exclusive remedy for any breach of warranty, FCS will repair or replace (at FCS's option) the non-conforming equipment. FCS shall have no liability for incidental, special, punitive, or consequential damages arising from any defect in, or malfunction of, the equipment to any party. The warranty does not cover any costs incurred for the removal or installation of equipment.

If any problems occur, you should notify Halma Water Management or its authorized representative, giving full details of the problem, the model and serial number of the equipment, and the FCS invoice number that the equipment was shipped against. You will receive technical advice and/or shipping instructions depending on the nature of the problem. If the problem cannot be resolved, you will be issued an RMA number and a return address label so the products can be shipped back to Halma Water Management for inspection. Once we have reviewed and confirmed that the product is under warranty, we will contact you to confirm what action we will take to resolve the issue.

An authorized representative of FCS must undertake all warranty and service activity.

This express warranty is in lieu of all other representations or warranties, express, implied, or statutory, and specifically excludes any warranty of merchantability or fitness for a particular purpose. There are no warranties that extend beyond the description on the face hereof. No parties or affiliates can make any warranty, promises, or representations, either written or oral, to the quality of products other than what is set out herein.

**Form W1**